



## **VINYL WINDOW AND PATIO DOOR LIMITED WARRANTY**

### **Our Warranty Guarantee to You**

We warrant our manufactured vinyl windows and patio doors are free from defects that would cause obstruction of view due to dust or moisture subject to the exclusions, disclaimers, and limitations below. Should our product fail due to defects in the material and workmanship, Empire Pacific Windows will repair or replace that product free of charge. For additional information, including the proper care and maintenance of our products, please visit our website at [www.empirepacificwindows.com](http://www.empirepacificwindows.com).

### **Owner Occupied Single Family Residence Lifetime Limited Warranty**

Empire Pacific Windows warrants it will repair or replace, at its option, any product it manufactures that is defective in materials and workmanship for the **life of the home**. This lifetime limited warranty is extended solely and exclusively to the original purchaser of our manufactured vinyl windows and patio doors. In the event you sell your single family residence, or it becomes occupied by someone other than the original purchaser of our product, the warranty is for a period of **ten (10) years** from the original purchase date of our product. Proof of original ownership or purchase may be required.

### **Commercial Ten Year Limited Warranty**

For all other structures that are not owner occupied single family residences, Empire Pacific Windows warrants it will repair or replace, at its option, any product we manufacture that is defective in materials and workmanship for a period of **ten (10) years** on glass and material and for a period of **five (5) years** on labor from the original purchase date of our product.

### **Warranty Exclusions**

OUR WARRANTY DOES NOT APPLY TO THE FOLLOWING:

- PRODUCTS AND APPLICATIONS SOLD BY EMPIRE PACIFIC WINDOWS COVERED BY OTHER MANUFACTURES WARRANTIES.
- GLASS BREAKAGE, STRESS CRACKS AND SEAL FAILURES WHERE SEAL FAILURES ARE INCIDENTAL TO GLASS BREAKAGE.
- PRODUCTS NOT PROPERLY STORED, HANDLED OR INSTALLED OR NOT INSTALLED IN COMPLIANCE WITH BUILDING CODES.
- DAMAGE OR DEFECTS CAUSED BY MISUSE, IMPROPER CARE OR IMPROPER MAINTENANCE, OR ACTS OF NATURE SUCH AS FIRE, FLOOD AND EARTHQUAKE.
- PRODUCTS THAT ARE ALTERED AFTER THE SALE INCLUDING, BUT NOT LIMITED TO, THE USE OF TINTS, FILMS AND APPLIED FINISHES.
- PRODUCTS INSTALLED IN CORROSIVE, HIGH MOISTURE OR OTHER HARSH ENVIRONMENTS OR OUTSIDE THE ACTIVE TRADE AREA OF EPW.
- DAMAGE CAUSED BY NORMAL WEAR AND TEAR, INCLUDING BUT NOT LIMITED TO, DISCOLORATION OR NATURAL FADING.
- PRODUCTS INSTALLED IN STRUCTURES NOT IN COMPLIANCE WITH BUILDING CODES.
- CLEARANCE SALE PRODUCTS OR ANY PRODUCTS NOT PAID FOR IN FULL.
- DEFECTS TO SCREENS THAT OCCUR MORE THAN ONE (1) YEAR FROM THE ORIGINAL DATE OF PURCHASE.

### **Disclaimer of Liability**

Except for the express warranty stated above, EPW makes no other warranties, either express or implied, including any implied warranties of merchantability and/or fitness for a particular purpose.

### **Limitation of Remedies**

In no event shall EPW be liable for direct, indirect, incidental, consequential or special damages. No distributor, dealer or representative of EPW has the authority to change, modify, or expand this warranty. You may also have other rights which vary from state to state.

### **Contact Information**

Service under this warranty must be made by contacting or writing our offices at EMPIRE PACIFIC WINDOWS 10255 SW Spokane Court, Tualatin, Oregon 97062 Phone 1-800-473-7013.

This warranty is effective for products sold after 2-15-07.